



## District of Columbia Child Care Resource and Referral (CCR&R)

### Introduction to Kids Comprehensive Services (KCS), LLC and Child Care Resource and Referral (CCR&R)

Kids Comprehensive Services (KCS), LLC was awarded the Child Care Resource and Referral (CCR&R) grant through the Office of the State Superintendent of Education's (OSSE) Division of Early Learning. KCS has partnered with the Division of Early Learning in the leadership and management of a comprehensive CCR&R system. The purpose of the CCR&R system is to create an integrated and effective system of supports and services for families and child care providers in the District of Columbia. The CCR&R system will provide responsive services and evidence-based supports that promote high-quality early care and education in DC. These services and supports include, but are not limited to:

- Helping connect families with early care and education opportunities, including information on how to access educational and financial resources, understand quality child care and the importance of quality in promoting positive child development, and other referrals for supports needed by families seeking child care assistance;
- Connecting early care and education providers to professional development that adheres to the mission and priorities of the Division of Early Learning, and provide information to respond to local and federal regulatory requirements to support the early childhood workforce;
- Providing technical assistance, consultation and coaching to child development facilities on how to provide inclusive child care

settings and meet the needs of children with disabilities and special health care needs surrounding the implementation of high-quality, evidence-based early childhood practices;

- Providing and maintaining access to a resource-rich CCR&R lending library that allows families and early childhood educators to borrow quality literature and books, digital resources, and curriculum resources in person and online; and
- Creating and maintaining collaborative relationships with other agencies within the District government.

### CCR&R Supports Families

CCR&R is a free service that takes the guesswork out of locating child care by providing the following services:

- An unbiased customized list of child care providers based on families' individual child care needs;
- Trained specialists to provide guidance by phone, in person, and the internet that enables the family to make informed choices;
- Information on financial assistance strategies for child care payment options;
- Centrally located and public transportation accessible service centers that have a resource library;
- Parent workshops and early child development training; and
- Collaboration with other family support services to promote a holistic vision that includes health, literacy, and special needs.

### CCR&R Supports Child Care Providers

CCR&R supports providers to create child care settings that help children grow and learn by offering:

- Child care business owners the opportunity to be listed in the CCR&R database;
- Free professional development in diverse topics and core knowledge areas of health & safety, child growth and development, inclusion, and sound business practices;
- Information on available financial assistance strategies to support access to higher education resources and technical assistance to promote high-quality early childhood education; and
- Centrally located and public transportation accessible service centers including a resource library.

### CCR&R Service Center

CCR&R collaborates to build an integrated system of supports and services for families and early child care educators that:

- Administers an early childhood call center and walk-in resource center;
- Manages the trainer approval program and publishes the trainer resource guide;
- Produces the Early Learning Foundations Catalog; and
- Supports continuous quality improvement through diverse professional development opportunities and tiered levels of technical assistance.

### CCR&R Service Center Locations:

**Point of Contact:** Dale Brown  
209 Upshur St. NW, Washington, DC 20011  
(202) 829-2500, Monday - Friday: 9 a.m. - 5 p.m.

**Point of Contact:** Brenda Harris  
2041 Martin Luther King Jr. Ave. SE, Suite 236, Washington, DC 20020  
(202) 678-0027, Monday - Friday: 9 a.m. - 5 p.m.

**CCR&R Hotline:** (202) 829-2500, Monday - Friday: 9 a.m. - 5 p.m.

Translation services provided.

**CCR&R Email address:** [osse.dchildcareconnections@dc.gov](mailto:osse.dchildcareconnections@dc.gov)

**CCR&R Website:** [dchildcareconnections.org](http://dchildcareconnections.org)